

**IIBA UK Chapter – BA Recommended Reading List**

**Requirements Analysis**

**D. Hay, Prentice-Hall, 2003**

Looks at most aspects of requirements gathering and architecture; good modelling sections. The model is based on the Zachman Framework

**Writing Better Requirements**

**I. Alexander and R. Stevens, Addison-Wesley, 2002**

A small and low-cost book, but an absolute gem, with much down-to-earth good sense and insight

**Scenarios, Stories and Use Cases**

**Editors I. Alexander and N. Maiden, Wiley, 2004**

An excellent collection of papers on these topics, with good craft advice on how to use them. Edited by two leading requirements gurus.

**Use Cases – Requirements In Context**

**D. Kulak and E. Guiney, Addison Wesley, 2000**

A well-written text explaining how use cases are applied in the requirements domain, rather than for design.

**Exploring Requirements, Quality before Design**

**D. Gause and G. Weinberg, Dorset House 1989**

Despite being the oldest book on the list, it has great sense and insights, told in a light, American, style.

**Business Analysis**

**Editors D. Paul and D. Yeates, BCS 2006**

A new publication designed to support the Business Analysis Diploma syllabus. Comprehensive chapter on Requirements Engineering

**The Basics of Process Mapping**

**Robert Damelio, Productivity Inc, 1996**

A slim pocket book introducing at a very elementary level notation for process mapping.

**Software Requirements Memory Jogger**

**Ellen Gottesdiener, Goal QPC 2005**

Excellent pocket-sized book covering almost all aspects of requirements engineering.

**Requirements by Collaboration**

**Ellen Gottesdiener, Addison Wesley, 2002**

A comprehensive coverage of workshop facilitation, well illustrated, covering all aspects that are likely to concern us as BAs.

**Process Mastering**

**Ray Wilson and Paul Harsin, Productivity Press, 1998**

Good focus, method independent, does what it says on the tin.

**Business Process Management**

**Martyn Ould, BCS, 2006**

A good view of modelling and managing processes

**Business Process Change**

**Paul Harmon, Morgan Kaufman, 2003**

Excellent insights and tips into processes, and how they fit into the value chain and organisational models. I think a landmark book.

**Improving Performance, How to Manage the White Space on the Organization Chart**

**Geary Rummler and Alan Brache, Jossey Bass, 1995**

A seminal book on the use of process mapping to understand and diagnose organisational performance.